

**CENCORA BUSINESS SERVICES INDIA GENERAL
TERMS AND CONDITIONS**

These Cencora Business Services India General Terms and Conditions ("CBSIGTC") along with a Customer and Supplier executed ordering document ("Order"), together with any attachments incorporated therein (the foregoing, collectively, the "Agreement"), govern the purchase of goods specified in the Order ("Goods") or services specified in the Order ("Services") (Goods and Services collectively constituting "Deliverables") by **Cencora Business Services India Private Limited** with its principal place of business located at Commerzone IT Park, Building No.4, Office No.301, S No. 144, Samrat Ashoka Path, Off Airport Road, Yerwada, Pune City, Pune 411006, Maharashtra, India Registration No: 27AALCC1944R1ZZ ("Customer"). The Agreement constitutes the entire agreement between Customer and the supplying party listed on the Order ("Supplier") with respect to the Deliverables described therein, except that if another written agreement governing the purchase of such Deliverables has been executed between Customer and Supplier ("Existing Agreement"), the terms of such Existing Agreement will prevail solely to the extent such Existing Agreement conflicts with these CBSIGTC, unless expressly stated otherwise in such Existing Agreement. Any conflict between any Supplier agreement (or other Supplier terms or policies, e.g. click through license terms, quote terms, bills of lading) and the Agreement will be governed by the Agreement. All Customer affiliates are intended third party beneficiaries of the Agreement and may obtain the benefit of the Deliverables.

1. Customer will pay only undisputed amounts that appear on invoices to which such fees relate (in no event later than 60 days after Services are performed), payment to be made 60 days after Customer's receipt of invoice. Increased fees for renewing Services require Customer's signature and may not exceed 3% increase per year.

2. Time is of the essence in Supplier's performance of its obligations. Supplier warrants and covenants that all Goods will be new, in conformance with all specifications, and free from any deficiencies and defects in materials, workmanship, design and/or performance. Goods will be shipped F.O.B. destination. Customer may without penalty on five (5) days' notice: (a) cancel or delay the scheduled date for delivery of Goods and/or performance of Services; (b) change the quantity of Goods to be shipped, or scope of Services to be provided. No restocking fees will apply. Supplier will receive no security interest in any Goods.

3. Customer's acceptance of the Deliverables will be in accordance with the acceptance criteria set forth in the Order. If Supplier provides installation, configuration, implementation, training, or similar services, Customer's acceptance of the related Deliverables will be conditioned on Customer's final acceptance of such services.

4. Supplier will indemnify, defend and hold Customer and its officers, employees, customers, agents and directors harmless from any and all claims, actions, suits, proceedings, costs, expenses, damages (including punitive, treble and enhanced damages) and liabilities, including reasonable attorneys' fees, arising out of, connected with or resulting from a claim based on any Deliverable or their use by Customer; Supplier's violation of an Agreement; an act or omission of Supplier; or any claim of infringement, misappropriation, or violation of any third party patents, copyrights, trademarks or trade secret rights or other proprietary rights arising from any Deliverable. All settlements require Customer's prior written consent. If Supplier cannot resolve an infringement claim satisfactorily to Customer, Supplier will refund all amounts paid for the applicable Deliverable(s).

5. EXCEPT WITH RESPECT TO EXCLUDED CLAIMS, UNDER NO CIRCUMSTANCES SHALL EITHER PARTY, ITS PARENT, AFFILIATES OR SUBSIDIARIES BE LIABLE FOR ANY SPECIAL, INCIDENTAL, EXEMPLARY, OR INDIRECT DAMAGES OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; OR LOST PROFITS, BUSINESS, REVENUE, GOODWILL, OR ANTICIPATED SAVINGS EVEN IF INFORMED OF THEIR POSSIBILITY. FOR PURPOSES OF THIS SECTION, "EXCLUDED CLAIMS" MEANS: (A) GROSS NEGLIGENCE, WILLFUL MISCONDUCT, FRAUD OR FRAUDULENT MISREPRESENTATION, (B) PROPERTY DAMAGE, DEATH OR PERSONAL INJURY, (D) SUPPLIER'S OBLIGATIONS IN SECTION 4 OF THE CBSIGTC, (E) LIABILITY RESULTING FROM SUPPLIER'S BREACH OF SECTION 7 OF THE CBSIGTC, AND (F) LIABILITY THAT CANNOT BE WAIVED AS A MATTER OF LAW.

6. Customer may terminate the Agreement in whole or in part for any reason, on 30 days written notice, without liability (including termination fees) except for undisputed fees arising prior to the termination date. Supplier will promptly refund to Customer any unused prepaid fees (including prepaid recurring fees, on a pro-rata basis to the date of termination).

7. Supplier may come in contact with or be provided information regarding Customer, its business or its clients ("Customer Information"). Supplier will hold such Customer Information in strictest confidence and will protect such information by all reasonable and necessary security measures. Supplier will not disclose Customer Information to any third party or use Customer Information except to provide Deliverables. Sole and exclusive ownership of all Customer Information will vest with Customer. Supplier receives no rights in such Customer Information. Customer hereby receives a perpetual, irrevocable, worldwide license to use and copy any materials provided to Customer as part of any Services.

8. During the term of the Agreement and for a period of one (1) year after termination or expiration of the Agreement, each Party must provide and maintain at its own expense general and automobile (if applicable) liability insurance, in each case with limits in commercially reasonable amounts, covering without limitation product liability claims and claims resulting from acts of terrorism, bodily injury, death and/or property damage caused by the respective Party, its employees, agents or representatives, and applicable statutory workers' compensation coverage or legally required coverage.

9. Customer makes no revenue commitments and is engaging Supplier on a nonexclusive basis. Customer is not responsible for Supplier's dependence on revenues from sales to Customer in proportion to Supplier's revenues from other customers. Supplier will have no audit or inspection rights of Customer. Nothing limits Customer's ability to solicit or hire any individual or third party, engage in any business, or market or sell any product or service.

10. Supplier will not use Customer's name, logo, trademarks or tradenames of Customer or its affiliates, nor will it refer to or identify Customer or its affiliates in any press releases, customer lists, advertising, publicity or promotional materials, without Customer's prior written consent as to the content, timing and manner of distribution, which may be withheld by Customer in its sole and absolute discretion.

11. Supplier will comply at its own expense with all laws, orders, and regulations. While on the premises of Customer or in contact with Customer systems, Supplier will comply with all applicable Customer rules, regulations and security policies and Supplier Code of Conduct found at <https://www.amerisourcebergen.com/supplier-resource-and-information-center>. In the event Supplier violates the Supplier Code of Conduct, Supplier shall be deemed to be in material breach of this Agreement. The Agreement will be governed under the laws of India without regard to its conflict-of-laws provisions. The applicable courts of competent jurisdiction for disputes are the courts located in Bangalore, India.

12. Customer may assign any Agreement in whole or in part without notice or consent of Supplier to any affiliate, or in connection with a merger or acquisition or sale of all or a portion of the assets of Customer, or in connection with obtaining lease financing for any Deliverable(s).

13. Supplier is an independent contractor. Nothing in the Agreements will create any partnership or other joint venture or enterprise between the parties. Supplier is not an employee of Customer and will not be entitled to any benefits or compensation that Customer grants to its employees. Supplier does not have the right or authority to bind Customer for any obligation.