Delivering with purpose

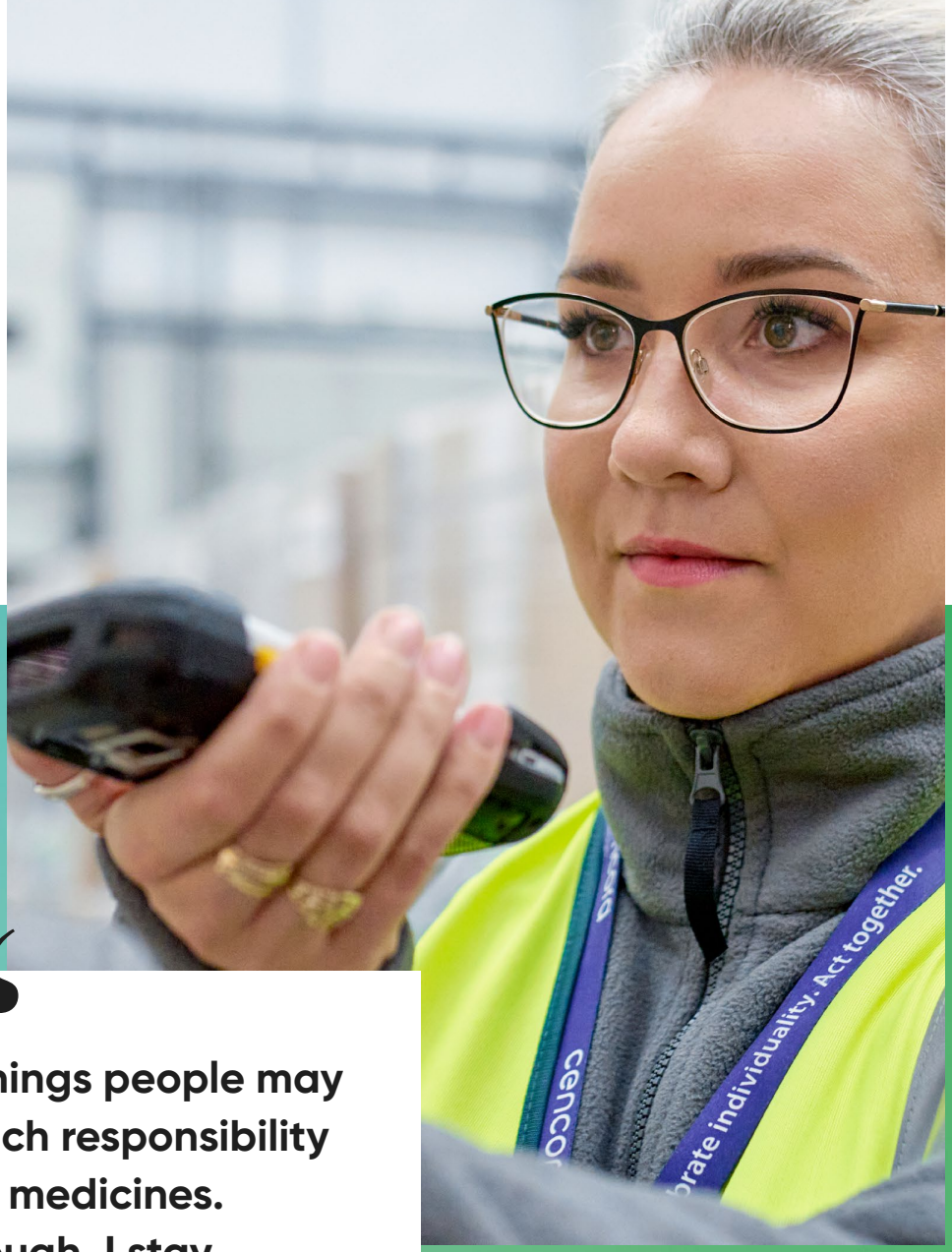
The people behind every essential delivery

The distribution center is the invisible backbone of the pharmaceutical supply chain. A place where the work of Cencora team members is as important as it is unassuming. A place where every pick and every pack is a dance of urgency and accuracy. Where quality is a higher calling, because patient health is on the line.

A place where every operator, driver, and supervisor holds themselves to the highest standards. Communicating and cross-checking. Monitoring temperature and order accuracy. Obsessing over every deadline and delivery route.

Because it takes more than logistics to process millions of products a day across 300+ Cencora locations worldwide. The people here care. About the details of the job. And the success of the team. But especially about the patients. Patients who are counting on us for essential medicines, even if they never know our names.

Meet the people in our U.K. operations who, together, ***deliver with purpose***.



Agnieszka Evans
Warehouse Supervisor

> **One of the biggest things people may not realize is how much responsibility comes with handling medicines. When the job gets tough, I stay focused on the patient behind every order. There is no room for shortcuts.**

In a pharmaceutical warehouse, every task — no matter how small — ties back to patient health. This immense responsibility is attended to at a remarkable scale. For our U.K. operations alone, that includes 1.9 million square feet of storage, backing the delivery of over 1.4 billion units to 11,500 U.K. postcodes. Every year.

Magdalena Daniszewska
Forklift Truck Operative

If I do my job properly, even on the most pressured days, I know I've helped play a part in getting the right medicine to the right place in the right condition for patients around the world, whom I may never meet.

Pharmaceutical warehouses manage a staggering amount of data as products move through the supply chain. With nearly 5,000 secure locations, over 11,000 refrigerated units, and approximately 3,500 aerosol storage zones across our nine U.K. distribution centers, each item requires careful monitoring of its batch number, SKU, and handling protocols. The complexity demands meticulous attention to detail at every step.

Luis Teixeira
Operations Administrator

Working with healthcare products is very different from a

typical warehouse and requires a higher level of attention to safety, time management, and, above all, accuracy. Products require both precise handling and precise documentation. I remind myself that the work we do helps thousands of people around the world, and their lives depend on us.

Not only does every treatment need to be moved correctly, but it also needs to be booked correctly. The documentation has to be right so the next person has what they need to do their job. With more than 1,500 team members collaborating across our U.K. operations, precision is what brings them all together.

Agnese Bicka
Warehouse Operative

“Every warehouse has a responsibility to get orders to customers in the best possible condition. However, in a pharmaceutical warehouse, package integrity is extremely important, as it could affect someone’s health or even their life. Everything must be handled with extra care.

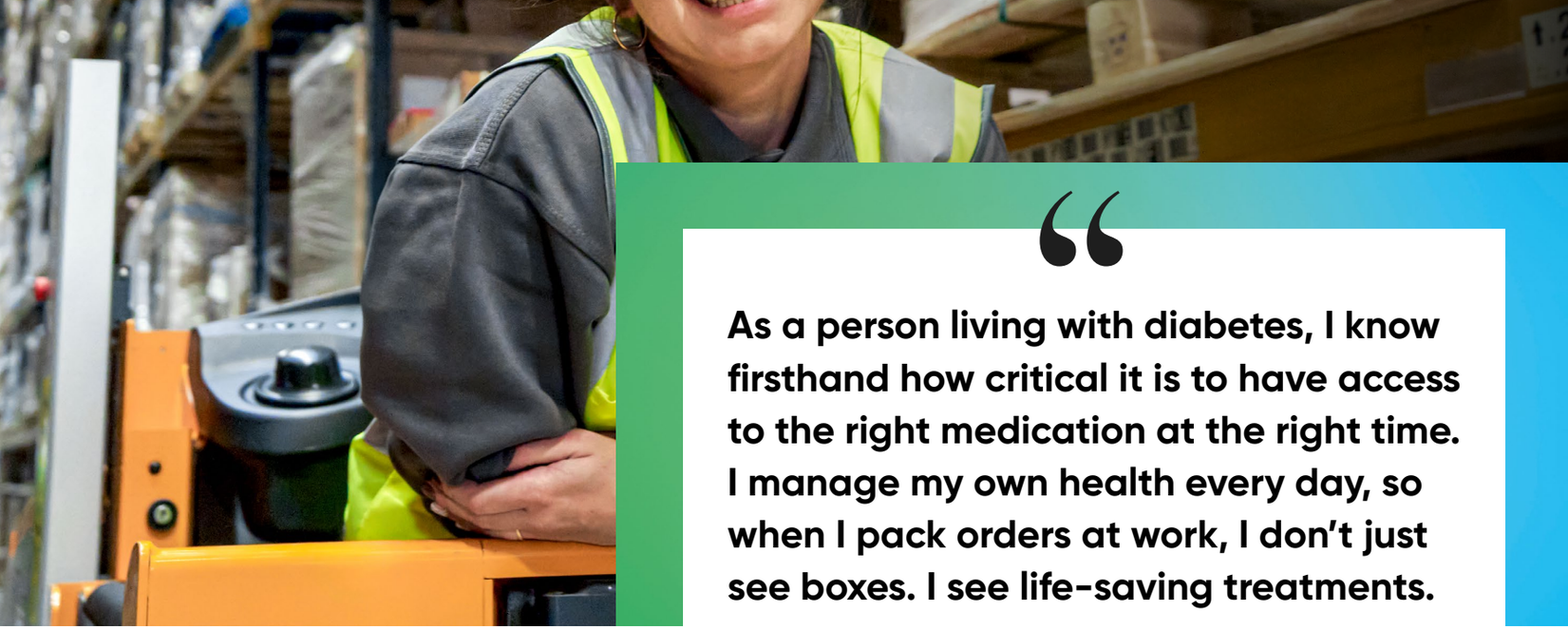
Picking medical products and making sure they’re stacked and packed properly is a significant responsibility. Sometimes this means something as simple as making sure items that come in soft packaging are placed on top of a pallet. Other times it means special coordination of an entire delivery. In the pharmaceutical supply chain, there’s on time, and then there’s on time and *intact*.

Wayne Cranston
Van Driver

“Temperature is quality. Temperature is safety. So I take a lot of pride in what I do, making sure the temperature of my van is correct throughout the day for all the people who rely on us for life-saving treatments.

Blood plasma, vaccines, insulin, immunotherapy, stem cell treatment, gene therapy, and more: For medicines classified as biologics, it’s essential to maintain the correct temperature. From deep storage to transport to the final handoff to the healthcare provider, our team members stay vigilant across the chain of ownership.

Agnieszka Kolibabka
Warehouse Operative



As a person living with diabetes, I know firsthand how critical it is to have access to the right medication at the right time. I manage my own health every day, so when I pack orders at work, I don't just see boxes. I see life-saving treatments.

Sometimes the work is personal. It's a good reminder that every delivery goes to a pharmacy or hospital. The patient on the other side of the last mile is someone's mom, dad, or child. They're not just waiting for medicine. They're waiting for this exact medicine.

Ugochukwu Okwara-Young
Warehouse Operative

Coming from Nigeria, I have seen how difficult access to medicines can be for many people. That gives me a different perspective on how important healthcare systems are, and it makes this work feel meaningful — because I know I'm contributing, even in a small way, to making sure

medicines reach people safely.

Access to medicines is a global challenge. We recognize that reliable distribution infrastructure is fundamental to addressing the issue. By connecting manufacturers, healthcare providers, and patients, Cencora works to deliver essential treatments with precision and care.

That commitment to improving access starts with every team member.

In many ways, a pharmaceutical distribution center is like its own universe. A buzzing place that runs on a specific and important set of rules. But no matter how technical the challenge, the work is deeply connected to the outside world. The better we get at storing and moving medications through the supply chain, the more we can help accelerate positive patient outcomes and create healthier futures.