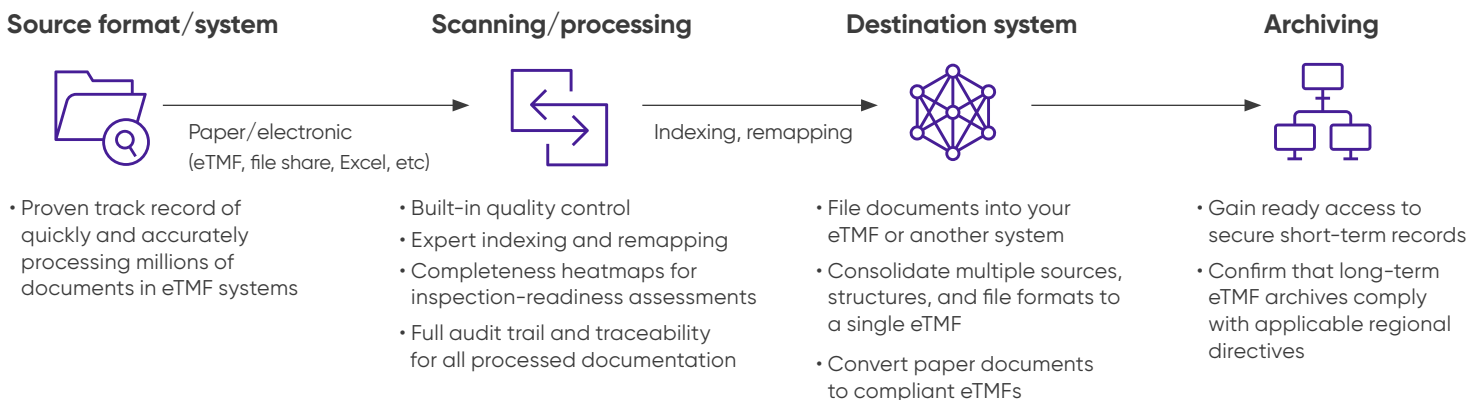




Improve document processing speed and quality—in any TMF, at any stage

Cencora's TMF best practices deliver timely, right-first-time processing source to archives



Why companies choose Cencora for TMF document processing

- 01 Proven commitment to high-quality output, leveraging dedicated TMF experts and best practices**

We achieve consistent accuracy—averaging 95% the first time—in document processing, regardless of volume or system
- 02 Processing speed and efficiency without sacrificing quality**

Leverage the risk-based quality control and advanced workflows, to quickly resolve filing backlogs and accelerate identification and remediation of inconsistent or missing documents and metadata
- 03 Dedicated partnership and collaboration from global TMF professionals**

Every Cencora document-processing team is made up of dedicated TMF subject matter experts with extensive clinical document management experience

Ready to discover more? [Visit us here](#)

Use case: Third-party eTMF

Document processing in a common eTMF system

Company: Global top 30 biopharmaceutical company

Challenge: Manage growing backlog of essential documents to be indexed and QC'd, with limited resources

Solution: Cencora's document processing team with extensive experience working with the company's third-party eTMF system

Results: Quickly eliminated backlog, with Cencora processing more than 30,000 documents per month

Next steps: Biopharma company continues to improve their inspection readiness thanks to Cencora quality review and completeness heatmaps

The AI-powered eTMF software ensures compliance with global privacy laws by implementing robust data-processing controls, including encryption, access restrictions, and automated data minimization. It supports regulatory requirements by maintaining audit trails, enabling lawful data transfers, and enforcing data retention policies aligned with jurisdictional mandates. The system's AI-driven functionalities enhance efficiency while upholding principles of transparency and purpose limitation. Continuous monitoring and compliance updates ensure adherence to evolving privacy regulations across key global markets.